

ARBORETUM, DUNKIRK AND LENTON, RADFORD AND PARK AREA COMMITTEE
18 SEPTEMBER 2013

Title of paper:	WARD PERFORMANCE REPORTS - QUARTER 1	
Director(s)/ Corporate Director(s):	Andy Vaughan Director of Neighbourhood Services	Wards affected: Arboretum Dunkirk and Lenton Radford and Park
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Relevant Council Plan Strategic Priority:

World Class Nottingham	x
Work in Nottingham	x
Safer Nottingham	x
Neighbourhood Nottingham	x
Family Nottingham	x
Healthy Nottingham	x
Leading Nottingham	

Summary of issues (including benefits to customers/service users):

The ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:

- ward priorities;
- community engagement;
- finance;
- safer theme - crime and anti-social behaviour (ASB);
- neighbourhood theme – cleansing and environmental issues;
- working theme - unemployment rates;
- housing;
- community protection;
- fire
- health theme – local health priorities.

The following brief summaries by the Neighbourhood Development Officers (NDO) highlight the key issues for each ward:

Ward: Arboretum
NDO: Linda Wright

Crime: All crime has increased 17.82% compared to June 2012 (119 actual crimes). This is

inline with the whole division. The largest volume of crime for June was related to drugs, burglary and theft offences. Domestic violence related crimes were down by 1 and the ward is ranked 12 out of 20 wards for this type of crime.

ASB: All ASB was down 11.32%, year to date. Across the City Division there has been a reduction of 25% which implies a steady decrease.

Cleanliness index: Index Score set as a target City wide is 80. In comparison, the average for the ward was 85, this is showing a slight decrease in the statistics year to date. However, residents have stated there is an improvement in the frequency of the cleaning, especially as there are scrap metal dealers in the ward fly tipping daily.

Graffiti reports: 13 incidents which showed a decrease of 11 year to month.

Fly tipping: 88 incidents which is an increase of 50 year to month and work is being done in the Neighbourhood Action Team (NAT) to identify ways to reduce this type of offence i.e. remove walls to improve visibility.

Unemployment rate: The ward is ranked 8 out of 20 wards for unemployment in the City. For this month there was a 5.5% decrease of people on Job Seekers Allowance year to date.

Community protection: In June there were 4 Statutory Notices and 1 works in default for environmental issues.

Housing: The ward has a 3 star rating. The number of empty properties waiting to be decommissioned in the ward was 56 based on the 2011/12 figures, which is down 16 from the previous year.

Fire: Year to date the ward has had an increase in fires in the area (7 incidents). Year to date deliberate fires have increased from 2 to 11, the largest number of which were wheelie bins and believed to be caused by one individual.

Key successes: The Arboretum NAT have been working hard over the first quarter to get sufficient plans of action in place to resolve and ASB issues that usually arise over quarter 2. Culminating with a noticeable increase of work, noted by all regular members, generated by residents and visitors coming into the ward. Inherently with the school holidays and weekly festivals/family events taking place on the Forest Recreation Ground or the Arboretum encourage people from all over the City come into the ward and nationally for some of the larger events.

Another measure put in place has been the redesign of Belper car park to stop drinkers concreting there causing ASB. Plus cars being parked thoughtlessly just after the junction. This scheme of work has been successfully completed as there have been no further ASB complaints from residents once two small walls were removed which were being used as seating.

Issues: The outstanding issues for the ward are related to the displacement of drinkers from the City. Many of them seem to want to be on the smaller local parks in the ward. Bins on the street on Radford Road south are still a problem which is being resolved with a new strategy.

There needs to be more community cohesion work in relation to the new and emerging communities, understanding how best to use public spaces and some of this was addressed by a sports day on the 24/25 of August by Nottingham Sports Club. The Nottingham City Council (NCC) Youth Workers are going to pick this issue up at a more local over the next 2

quarters as part of their work plan.

Events: The Pride, Pagan, family events and Nottingham Carnival were all very successful both locally, and in attracting people to the City nationally, helping to promote Nottingham in a positive light.

NATs: All the partners are working together on the ward priorities for 2013-2014 plan. The NAT has agreed all of the key actions to be delivered in 2013 –14. All partners aim to deliver actions that will enhance visitors and residents experience of being in the ward.

Ward: Dunkirk and Lenton

NDO: Iffat Iqbal

Ward priorities: ward priorities for 2013/2014 have been agreed and progress will be reported to the November Area Committee.

Crime:

- in June 2013 there were 96 crimes, compared to 108 in the previous year;
- the largest volume of crime was damage - 7 incidents of vehicle damage, 5 incidents of damage to dwellings, 1 incident of damage to non-dwellings and 2 incidents of other damage;
- auto-crime rate in the ward continues to be the highest across the City;
- the ward has the second highest rate for burglary after Arboretum.

ASB:

- 40 ASB calls were made in the ward;
- year to date ASB is down 50%.

Cleanliness index: Cleanliness Index Score is 91 compared to the neighbourhood target of 86. Waste management including recycling, bins on pavement, over-flowing and contaminated bins, bin dippers, and waste in gardens is still a major concern for residents.

Graffiti reports: June has seen a decrease in graffiti incidents. There have been 4 fewer incidents compared to same time last year.

Fly tipping: This has been an on-going issue for the ward especially around Frederick Grove, Albert Road and

Unemployment rate: The ward is ranked 19 out of 20 wards for unemployment in the City for this month, however, figures maybe skewed by the student population which is 68% of the total ward population.

Community Protection: There were no court outcomes for the ward for June 2013. No figures are available for Fixed Penalty notices.

Fire: Deliberate (primary & secondary) fires in the ward for June 2013 there were. Year to date fires in the ward are down 81.48% (22 fires compared to last year).

Key successes: The Student Waste Action Plan has made a major difference to the ward especially in Dunkirk where fly tipping and overflowing and contaminated bins was a huge issue in the summer in previous years.

2 litter bins have been installed on Chain Lane bridge at the request of Dunkirk Primary School children and local residents, this will help to reduce litter and dog fouling on the site.

Funding has been agreed to improve cycling signs in the ward including Derby Road, Lenton Boulevard, Abbey Bridge and Beeston Road and works will begin shortly.

13 local groups were successful in securing £100 from the Dragons Den initiative funded by the local Councillors to help improve the neighbourhood. Some great ideas were proposed including improving the front garden of The Lenton Centre, healthy breakfasts for residents attending the Breakfast Club, encouraging people to recognise the Crocus gallery and café are safe spaces for food, groups or volunteering opportunities, and a week long play scheme during summer holidays at Dunkirk Community Centre.

The residential area of Radford and Lenton has been selected to be considered for an area-wide 20mph speed limit. Residents are being consulted on which roads within the Radford and Lenton area they would like to see included or excluded within a 20mph speed limit.

Issues: Bins on Lenton Boulevard and fly-tipping on Frederick Grove and surrounding streets in Lenton continue to be an on-going problem. A public meeting has been held to address issues raised by Penn Avenue residents. Burglaries and auto-crime has increased in the ward, Neighbourhood Police have planned 'Op Graduate' targeted and preventative work to address this.

Events: The Lenton Festival was a great success. Local residents enjoyed the great weather and participated in different activities offered on the day. A variety of stalls ranging from health and well being to plant sales, face painting and waste management, attracted a mixed audience. The bouncy castle and arts and crafts activities in the Spider park were popular among young people.

NAT: The NAT has representation of various key service providers across the ward and is currently delivering/planning to deliver on the revised ward priorities. Challenges include tackling waste management, fly tipping and community cohesion.

Ward: Radford and Park

NDO: Rob Gabbitas

Crime:

- year to date all crime in the ward has increased by 21.93% which represents 50 more crimes – up from 228 to 278;
- out of 20 wards this ward still has the second highest rate for auto-crime and the third highest for burglary and personal robbery;
- the category of burglary (other) has increased from 2 (May 2012) to 31 (May 2013) which may reflect an increased level of reporting.

ASB:

- in May 2013 there were 56 ASB calls – a reduction of 41% compared to the same period last year;
- year to date ASB has reduced by 21.66% (from 157 to 123).

Cleanliness index:

- Cleanliness Index Score is 86 (neighbourhoods target is 86);
- performance compared to previous year is up slightly.

Graffiti reports: Identical figure for the same period last year – 10 incidents.

Fly tipping: Comparing with the same period last year an increase of 25 - from 44 to 69.

Unemployment rate: number of unemployed up by 17 to 779.

Housing (Nottingham City Homes): Number of empty properties awaiting decommission down from 112 in 2011/12 to 70 in 2012/13.

Fire: There were no primary or secondary fires for April 2013 (last available data for this ward).

Community protection: In May 2013 there were five court outcomes in the ward. These comprised:

- tenancy terminated or abandoned by perpetrator following legal action by Community Protection for drugs;
- three Statutory Notices for Environment; and
- a caution for Environment.

Key successes:

- continue to tackle persistent environment issues where rubbish accumulates for a variety of reasons (including regular fly tipping);
- multi-agency approach with strong input from Neighbourhood Operations Manager/Team;
- some success at Millers Court and rear of Grimston which was tackled as part of environmental actions during Radford Week of Action. 25 plus tonnes of waste (additional) collected through targeted approach. Week of Action also provided opportunities to engage – Police teams were very active in distributing crime information and Beat details. Residents took part in a clean up at Radford Recreation Ground and Groundwork led consultation at John Carroll Play area.

Week of Action (multi-agency) – fire safety talks, traffic operation, crime prevention letters, drugs warrants, fuel switch awareness/£135 electricity rebate, energy information including replacement boilers and loft insulation).

Radford and Lenton - area-wide 20mph speed limit. Residents are being consulted on which roads within the Radford and Lenton area they would like to see included or excluded within a 20mph speed limit.

The Student Waste Action Plan will have a positive impact on the ward as it seeks to address issues such as fly tipping and overflowing / contaminated bins.

Following no objections from residents, CCTV equipment is being installed in Radford West.

Issues: Continuing to tackle key grot spot/flytip sites; identifying premises for older youth to meet following success with the Radford Youth Group which is now at capacity; balancing the high student numbers with longer term resident population and strengthening the sense of local communities; bringing 'community champions' together; managing redevelopment opportunities such as Radford Mill, Forest Mill and the Highrise programme.

Events: Radford Week of Action

NAT: Regular monthly meetings with key local partners and services take place. The meetings provide an opportunity to work together to resolve local issues and, where necessary, to escalate to Locality Board and/or Crime and Drugs Partnership.

Central Locality Board

This has been established since April 2012 and delivers a multi-agency/partnership approach to managing the locality, providing an oversight of area performance and policing priorities, performance management and problem solving of key challenges.

In the Central Locality, this has included a focus on ASB in the Forest Fields area, issues regarding students and contaminated bins across the locality. Area Chairs, or their nominated representatives are invited. Minutes will be issued to all ward Councillors.

Recommendation(s):

1	Note and comment on the ward performance reports for quarter 1 2013/14.
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1 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 1.1 Neighbourhood working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 1.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods'; the ward performance reports help to support this.
- 1.3 The ward performance reports capture work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team's Action Log, Crime Drug Partnership (CDP) plans and other partner's implementation plans.
- 1.4 The ward performance reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.

2 REASONS FOR RECOMMENDATIONS

- 2.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 2.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 None

4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY)

4.1 None

5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS, CRIME AND DISORDER ACT IMPLICATIONS AND EQUALITY AND DIVERSITY IMPLICATIONS)

5.1 None

6 EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

Yes— Equality impact Assessment attached

7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

7.1 Neighbourhood Working Framework 2012 CLT report

8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

8.1 None